



Robert Bosch GmbH
Bosch eBike Systems
72703 Reutlingen
GERMANY

www.bosch-ebike.com

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Owner's Manual - The Bosch Drive System

Drive Unit | On-board computer | Battery | Charger (20 mph)



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This manual contains important safety, performance and service information. Read and understand it along with the information provided to you by your bicycle manufacturer before using the product, and keep it for reference.



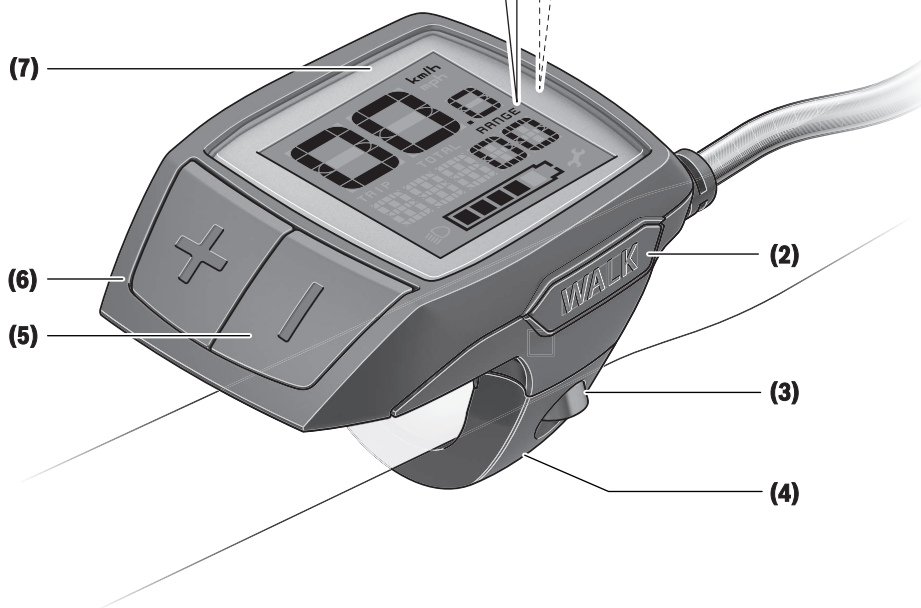
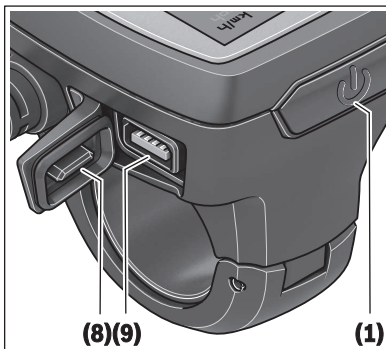
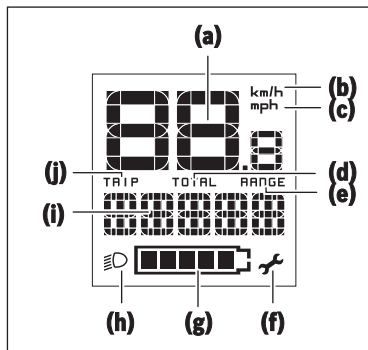
Purion

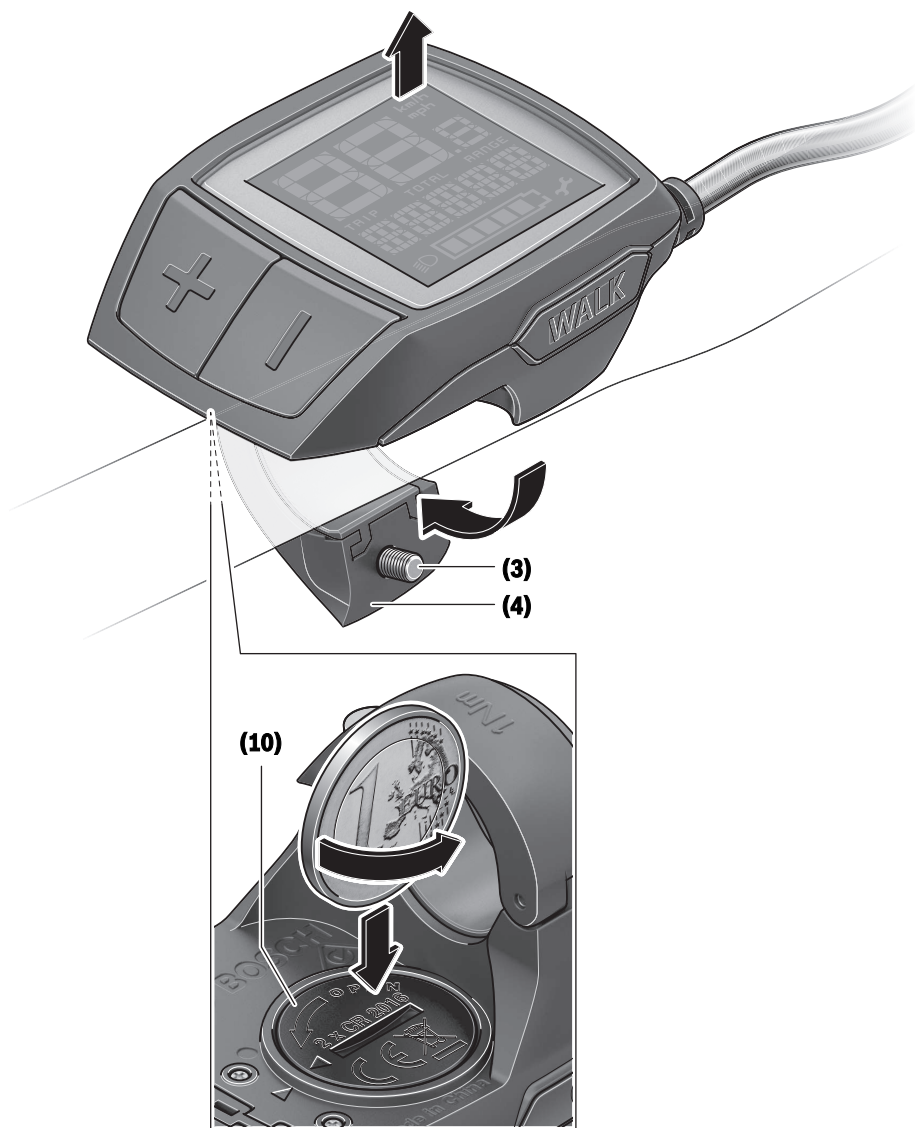
BUI210 | BUI215



BOSCH

- de** Originalbetriebsanleitung
- en** Original operating instructions
- fr** Notice d'utilisation d'origine
- es** Instrucciones de servicio originales
- pt** Manual de instruções original
- it** Istruzioni d'uso originali
- nl** Oorspronkelijke gebruiksaanwijzing
- da** Original brugsanvisning
- sv** Originalbruksanvisning
- no** Original bruksanvisning
- fi** Alkuperäinen käyttöopas
- el** Πρωτότυπες οδηγίες λειτουργίας



A

Safety instructions



Read all the safety information and instructions. Failure to observe the safety information and follow instructions may result in electric shock, fire and/or serious injury.

Save all safety warnings and instructions for future reference.

The term **battery** is used in these instructions to mean all original Bosch eBike rechargeable battery packs.

- ▶ **Do not allow yourself to be distracted by the on-board computer's display.** If you do not focus exclusively on the traffic, you risk being involved in an accident. If you want to make entries in your on-board computer other than switching the assistance level, stop and enter the appropriate data.
- ▶ **Read and observe the safety warnings and directions contained in all the eBike system operating instructions and in the operating instructions of your eBike.**

Product description and specifications

Intended use

The Purion on-board computer is designed to control Bosch eBike systems and display riding data.

In addition to the functions shown here, changes to software relating to troubleshooting and functional enhancements may be introduced at any time.

Product features

The numbering of the components shown refers to the illustrations on the graphics pages at the beginning of the manual.

Individual illustrations in these operating instructions may differ slightly from the actual conditions depending on the equipment of your eBike.

- (1) On/off button for on-board computer
- (2) Push assistance button **WALK**
- (3) Fastening screw for on-board computer
- (4) Holder for on-board computer
- (5) Decrease assistance level button –
- (6) Increase assistance level button +
- (7) Display
- (8) Protective cap for USB port
- (9) USB diagnostic port (for servicing purposes only)
- (10) Battery compartment cover

Display elements of on-board computer

- (a) Speedometer
- (b) km/h unit indicator
- (c) mph unit indicator
- (d) Total distance indicator **TOTAL**

- (e) Range indicator **RANGE**
- (f) Service indicator
- (g) Battery charge indicator
- (h) Illumination indicator
- (i) Assistance level indicator/value indicator
- (j) Trip distance indicator **TRIP**

Technical data

On-board computer		Purion
Product code		BUI210 BUI215
Batteries ^{A)}		2 × 3 V CR2016
Operating temperature	°C	–5...+40
Storage temperature	°C	–10...+50
Protection rating ^{B)}		IP 54 (dust and splash proof)
Weight, approx.	kg	0.1

A) We recommend using the batteries offered by Bosch. You can purchase them from your bicycle dealer (article number: 1 270 016 819).

B) When the USB cover is closed

The Bosch eBike system uses FreeRTOS (see <http://www.freertos.org>).

Operation

Symbols and their Meaning

Symbol	Explanation
	Short button press (less than 1 second)
	Medium button press (between 1 second and 2.5 seconds)
	Long button press (longer than 2.5 seconds)

Start-up

Prerequisites

The eBike system can only be activated when the following requirements are met:

- A sufficiently charged battery is inserted (see battery operating instructions).
- The speed sensor is connected properly (see drive unit operating instructions).

Switching the eBike system on/off

The following options are available for switching on the eBike system:

- Press the on/off button (1) of the on-board computer with the eBike battery inserted.
- Press the on/off button of the eBike battery (see battery operating instructions).

The drive is activated as soon as you start pedalling (except if you are using the push-assistance function or if the assistance level is set to **OFF**). The motor output depends on the settings of the assistance level on the on-board computer.

As soon as you stop pedalling when in normal operation, or as soon as you have reached a speed of **25/45 km/h**, the eBike drive switches off the assistance. The drive is automatically reactivated as soon you start pedalling again and the speed is below **25/45 km/h**.

The following options are available for **switching off** the eBike system:

- Press the on/off button **(1)** of the on-board computer.
- Switch off the eBike battery using its on/off button (bicycle manufacturer-specific solutions are possible when there is no access to the battery on/off button; see the bicycle manufacturer operating instructions).

The system shuts down after being switched off; this takes approximately three seconds. It cannot be switched back on until shutdown has been completed.

If the eBike is not moved for approx. 10 min and no button is pressed on the on-board computer, the eBike system switches off automatically in order to save energy.

Note: Always switch off the eBike system when you park the eBike.

Note: If the batteries of the on-board computer are empty, you can still switch on your eBike using the bike's battery. It is, however, recommended that you replace the internal batteries as soon as possible in order to avoid damage.

Energy supply of the on-board computer

The on-board computer is supplied with voltage by two CR2016 button cells.

Changing the batteries (see figure A)

If the on-board computer shows **LOW BAT** on the display, remove the on-board computer from the handlebars by unscrewing the fastening screw **(3)** of the on-board computer. Open the battery compartment cover **(10)** using a suitable coin, remove the used batteries and insert new CR 2016 batteries. You can obtain the batteries recommended by Bosch from your bicycle dealer.

When inserting the batteries, ensure that the polarity is correct.

Close the battery compartment again and fasten the on-board computer to your eBike's handlebars using the fastening screw **(3)**.

Switching the push assistance on/off

The push assistance aids you when pushing your eBike. The speed in this function depends on the selected gear and can reach a maximum of 6 km/h. The lower the selected gear, the lower the speed of the push assistance function (at full power).

► **The push assistance function must only be used when pushing the eBike.** There is a risk of injury if the wheels of the eBike are not in contact with the ground while using the push assistance.

To activate push assistance, briefly press the **WALK** button on your on-board computer. After activation, press the **+** button within 3 s and keep it pressed. The eBike drive is switched on.

The push assistance is **switched off** as soon as one of the following occurs:

- You release the **+** button;
- The wheels of the eBike are locked (e.g. by applying the brakes or hitting an obstacle);
- The speed exceeds 6 km/h.

Note: The push assistance cannot be activated at assistance level **OFF**.

Note: On some systems, the push assistance can be started directly by pressing the **WALK** button.

Setting the assistance level



You can set the level at which the eBike drive assists you while pedalling on the on-board computer. The assistance level can be changed at any time, even while cycling.

Note: In some models, the assistance level may be preset and cannot be changed. There may also be fewer assistance levels available than stated here.

If the manufacturer has configured the eBike with **eMTB Mode**, the assistance level **SPORT** is replaced by **eMTB**. In **eMTB Mode**, the assistance factor and torque are dynamically adjusted according to the force you exert on the pedals. **eMTB Mode** is only available for Performance Line CX drives.


The following assistance levels are available as a maximum:


- **OFF:** Motor assistance is switched off. The eBike can just be moved by pedalling, as with a normal bicycle. The push assistance cannot be activated at this assistance level.
- **ECO:** Effective assistance with maximum efficiency, for maximum range
- **TOUR:** Steady assistance, long range for touring
- **SPORT/eMTB:**
SPORT: Powerful assistance, for mountain biking and for cycling in urban traffic
eMTB: Optimum assistance whatever the terrain, rapid acceleration when starting from a standstill, improved dynamics and top performance
- **TURBO:** Maximum assistance even at high pedalling speeds, for biking sports

To **increase** the assistance level, briefly  press the button **+** **(6)** on the on-board computer repeatedly until the required assistance level appears on the indicator **(i)**. To **decrease** the assistance level briefly press  the button **-** **(5)**.

If the display is set to **TRIP**, **TOTAL** or **RANGE**, the selected assistance level will only be superimposed briefly (for approx. one second) on the display when switching over.

Switching bicycle lights on/off

For the model which has the bike lights powered by the eBike system, a medium-length press  of the button **+** will

switch on the front and rear lights simultaneously. To switch off the bike lights, press and hold  the button **+**.

The lighting symbol (**h**) is displayed when the light is on.

The on-board computer saves the light status and activates this saved status accordingly after a restart.

Switching the bike light on and off has no effect on the back lighting of the display.

Displays and configurations of the on-board computer

Battery charge indicator

The battery charge indicator (**g**) displays the state of charge of the eBike battery. The state of charge of the eBike battery can also be checked on the LEDs of the battery itself.

Each bar of the battery symbol on the indicator (**g**) represents approximately 20 % of the capacity:



The eBike battery is fully charged.



The eBike battery should be recharged.





The LEDs of the battery charge indicator on the battery go out. The capacity for assisting the drive has been used up, and assistance is gently switched off. The remaining capacity is made available for the lighting. The indicator flashes.

The capacity of the eBike battery is enough for about two hours of lighting.


Speed and distance indicators



The speedometer (**a**) always displays the current speed.

Indicator (**i**) always displays the last setting as standard. Repeated medium-length presses  of the button **-** will display the trip distance **TRIP**, the total distance **TOTAL** and the range of the battery **RANGE** one after the other. (Briefly pressing  the button **-** will decrease the assistance level.)

To **reset** the trip distance **TRIP**, select the trip distance **TRIP** and simultaneously press and hold  the buttons **+** and **-**.

The display will initially show **RESET**. If you continue to press both buttons, the trip distance **TRIP** will be set to **0**.

















To **reset** the range of the battery **RANGE**, select the battery range **RANGE** and simultaneously press and hold  the buttons **+** and **-**. The display will initially show **RESET**. If you continue to press both buttons, the trip distance **TRIP** will be set to **0**.

You can switch the displayed values from kilometres to miles by holding down  the button **-** and briefly pressing  the on/off button (**1**).

The versions of the subsystems and their model part numbers can be displayed for the purposes of servicing, provided the subsystems divulge this information (dependent on the subsystem). With the system **switched off**, simultaneously press the buttons **-** and **+** and then press the on/off button (**1**).

The USB port is reserved for connecting diagnostic systems. The USB port does not have any other function.

► **The USB connection must always be completely sealed with the protective cap (8).**

Action	Buttons	Duration
Switch on on-board computer		Any
Switch off on-board computer		Any
Increase assistance	+	
Decrease assistance	-	
Display TRIP , TOTAL , RANGE , assistance modes	-	
Switch on bike lights	+	
Switch off bike lights	+	
Reset trip distance	- +	
Activate push assistance	WALK	1. 
Implement push assistance	+	2. Any
Switch from kilometres to miles	-	1. Keep pressed
		2. 
Display the versions ^{A)B)}	- +	1. Keep pressed
		2. 
Adjust display brightness ^{C)}	- +	1. Keep pressed
		2. 
	- or +	2. 

A) The eBike system must be switched off.

B) The information is shown as scrolling text.

C) The display must be switched off.

Error code display

The eBike system's components are continuously and automatically monitored. If an error is detected, the corresponding error code is displayed on the on-board computer.

The drive may be automatically shut down, depending on the type of error. However, if you wish to continue cycling, you will always be able to do so without assistance from the drive. Before undertaking any other journeys, the eBike should be checked.

► **Have all repairs performed only by an authorised bike dealer.**

Code	Cause	Corrective measures
410	One or more buttons of the on-board computer are disabled.	Check whether any buttons are stuck, e.g. as a result of dirt finding its way in. Clean the buttons if need be.
414	Operating unit connection problem	Have the connections checked

Code	Cause	Corrective measures
418	One or more buttons on the operating unit are disabled.	Check whether any buttons are stuck, e.g. as a result of dirt finding its way in. Clean the buttons if need be.
419	Configuration error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
422	Drive unit connection problem	Have the connections checked
423	eBike battery connection problem	Have the connections checked
424	Communication problem between components	Have the connections checked
426	Internal time-out error	Restart the system. If the problem persists, contact your Bosch eBike dealer. With this error, it is not possible to bring up the wheel circumference in the basic settings menu or to adjust it.
430	Internal battery of the on-board computer is flat	Charge the on-board computer (in the holder or via the USB port)
431	Software version error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
440	Internal drive unit fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
450	Internal software error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
460	Error at USB port	Remove the cable from the USB port of the on-board computer. If the problem persists, contact your Bosch eBike dealer.
490	Internal fault of the on-board computer	Have the on-board computer checked
500	Internal drive unit fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
502	Bike light fault	Check the light and the associated wiring. Restart the system. If the problem persists, contact your Bosch eBike dealer.
503	Speed sensor fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
510	Internal sensor fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
511	Internal drive unit fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
530	Battery fault	Switch off the eBike, remove the eBike battery and reinsert the eBike battery. Restart the system. If the problem persists, contact your Bosch eBike dealer.
531	Configuration error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
540	Temperature error	The eBike is outside of the permissible temperature range. Switch off the eBike system and allow the drive unit to either cool down or heat up to the permissible temperature range. Restart the system. If the problem persists, contact your Bosch eBike dealer.
550	An impermissible load has been detected.	Remove the load. Restart the system. If the problem persists, contact your Bosch eBike dealer.
580	Software version error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
591	Authentication error	Switch off the eBike system. Remove then reinsert the battery. Restart the system. If the problem persists, contact your Bosch eBike dealer.
592	Incompatible component	Use a compatible display. If the problem persists, contact your Bosch eBike dealer.

Code	Cause	Corrective measures
593	Configuration error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
595, 596	Communication error	Check the wiring to the transmission and restart the system. If the problem persists, contact your Bosch eBike dealer.
602	Internal battery fault while charging	Unplug the charger from the battery. Restart the eBike system. Plug the charger into the battery. If the problem persists, contact your Bosch eBike dealer.
602	Internal battery fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
603	Internal battery fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
605	Battery temperature error	The eBike is outside of the permissible temperature range. Switch off the eBike system and allow the drive unit to either cool down or heat up to the permissible temperature range. Restart the system. If the problem persists, contact your Bosch eBike dealer.
605	Battery temperature error while charging	Unplug the charger from the battery. Allow the battery to cool. If the problem persists, contact your Bosch eBike dealer.
606	External battery fault	Check the wiring. Restart the system. If the problem persists, contact your Bosch eBike dealer.
610	Battery voltage error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
620	Charger fault	Replace the charger. Contact your Bosch eBike dealer.
640	Internal battery fault	Restart the system. If the problem persists, contact your Bosch eBike dealer.
655	Multiple battery faults	Switch off the eBike system. Remove then reinsert the battery. Restart the system. If the problem persists, contact your Bosch eBike dealer.
656	Software version error	Contact your Bosch eBike dealer so that they can perform a software update.
7xx	Transmission fault	Please observe the operating instructions provided by the transmission manufacturer.
800	Internal ABS fault	Contact your Bosch eBike dealer.
810	Implausible signals from the wheel speed sensor. Contact your Bosch eBike dealer.	Contact your Bosch eBike dealer.
820	Fault in the wire to the front wheel speed sensor.	Contact your Bosch eBike dealer.
821 to 826	Implausible signals from the front wheel speed sensor. The sensor disc may be missing, defective or fitted incorrectly; there is a significant difference in diameter between the front wheel and the rear wheel; extreme riding situation, e.g. riding solely on the rear wheel.	Restart the system and carry out a test ride lasting at least two minutes. The ABS indicator light must go out. If the problem persists, contact your Bosch eBike dealer.
830	Fault in the wire to the rear wheel speed sensor.	Contact your Bosch eBike dealer.
831 833 to 835	Implausible signals from the rear wheel speed sensor. The sensor disc may be missing, defective or fitted incorrectly; there is a significant difference in diameter between the front	Restart the system and carry out a test ride lasting at least two minutes. The ABS indicator light must go out. If the problem persists, contact your Bosch eBike dealer.

Code	Cause	Corrective measures
	wheel and the rear wheel; extreme riding situation, e.g. riding solely on the rear wheel.	
840	Internal ABS fault	Contact your Bosch eBike dealer.
850	Internal ABS fault	Contact your Bosch eBike dealer.
860, 861	Fault in the power supply	Restart the system. If the problem persists, contact your Bosch eBike dealer.
870, 871 880 883 to 885	Communication error	Restart the system. If the problem persists, contact your Bosch eBike dealer.
889	Internal ABS fault	Contact your Bosch eBike dealer.
890	ABS indicator light is defective or missing; ABS may not be working.	Contact your Bosch eBike dealer.
No display	Internal fault of the on-board computer	Restart your eBike system by switching it off and back on.

Maintenance and servicing


Subject to change without notice.

Maintenance and cleaning

Do not immerse any components, including the drive unit, in water or clean them with pressurised water.

Clean your on-board computer using a soft cloth dampened only with water. Do not use any detergents.

Have your eBike system checked by an expert at least once a year (including mechanical parts, up-to-dateness of system software).

The bicycle manufacturer or dealer can also store a distance travelled for the service date in the system. In this case, the on-board computer will show you that the service date is due by displaying **(f)** .

Please have your eBike serviced and repaired by an authorised bicycle dealer.

After-sales service and advice on using products

If you have any questions about the eBike system and its components, contact an authorised bicycle dealer.

For contact details of authorised bike dealerships, please visit www.bosch-ebike.com.

Disposal



The drive unit, on-board computer incl. operating unit, battery, speed sensor, accessories and packaging should be disposed of in an environmentally correct manner.

Do not dispose of eBikes and their components with household waste.



In accordance with Directive 2012/19/EU and Directive 2006/66/EC respectively, electronic devices that are no longer usable and defective/drained batteries must be collected separately and recycled in an environmentally friendly manner.

Please return Bosch eBike components that are no longer usable to an authorised bicycle dealer.



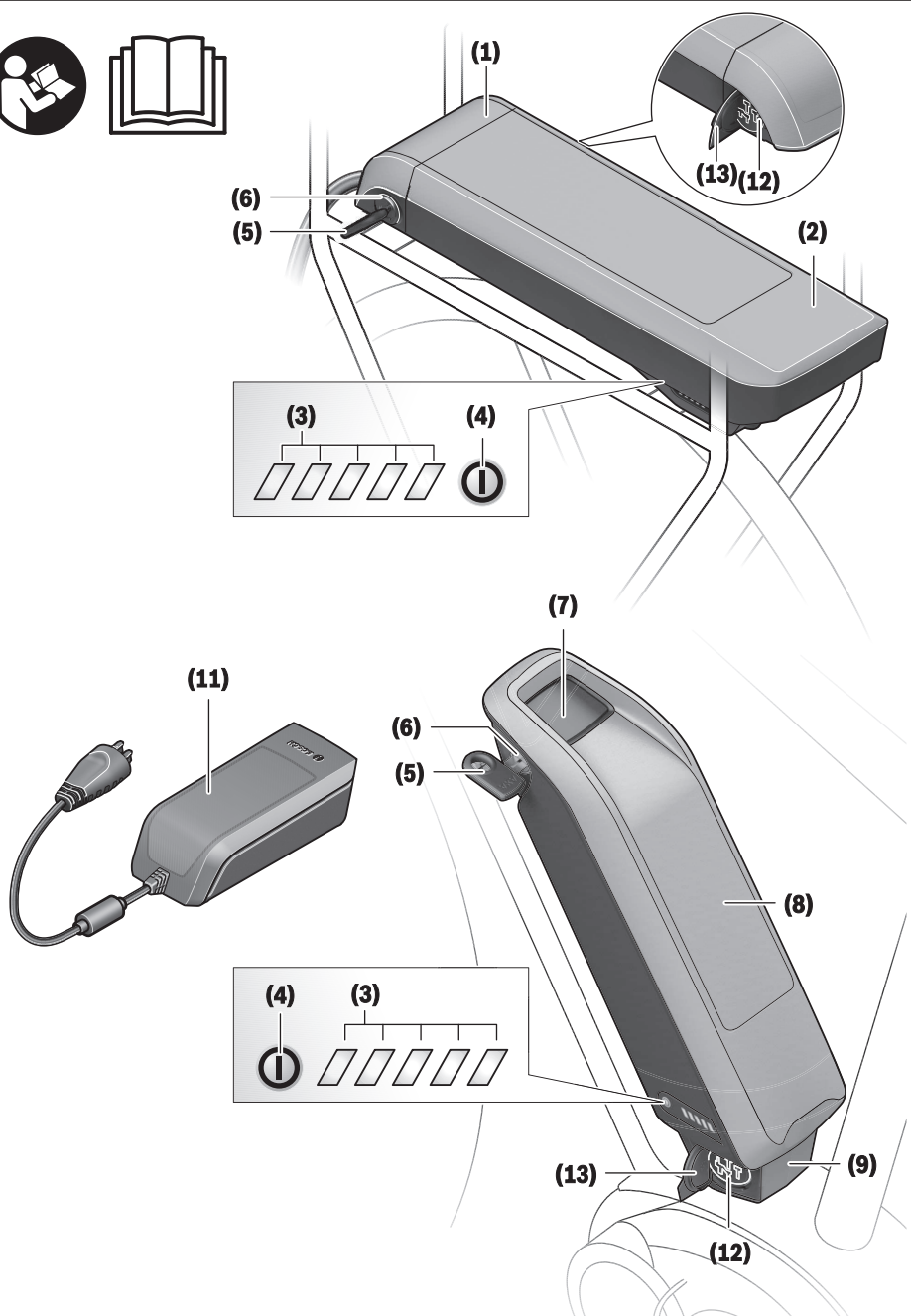
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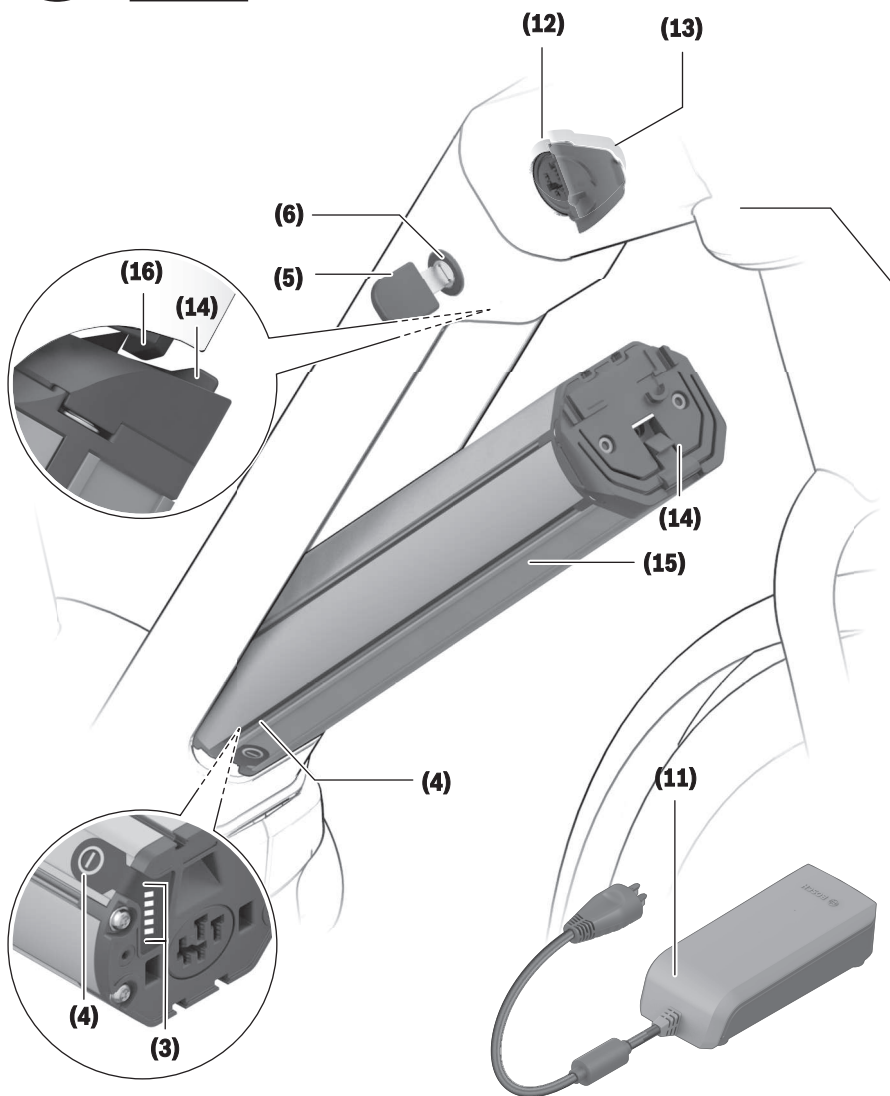
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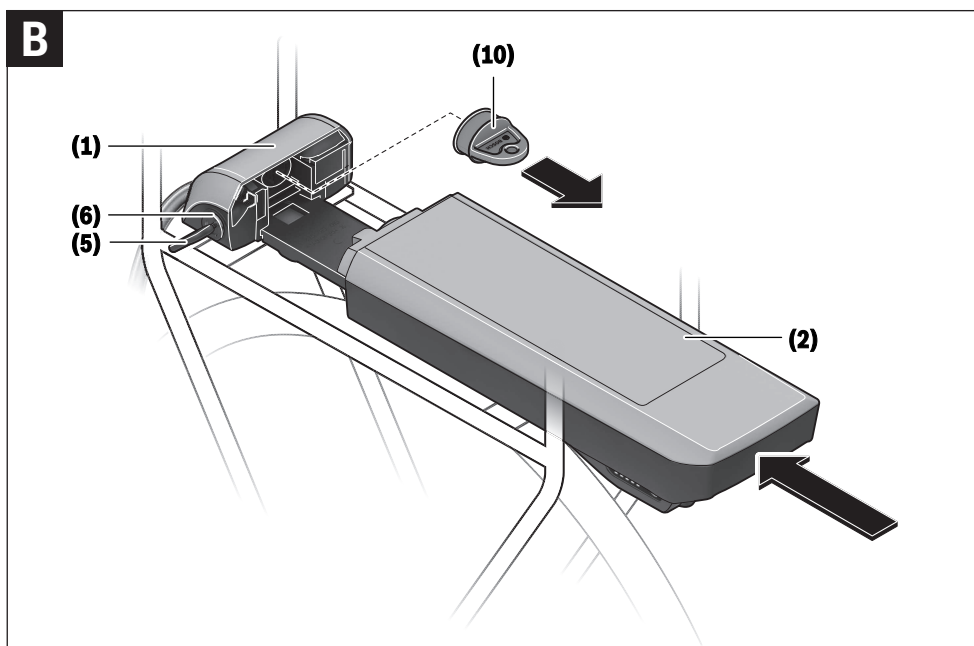
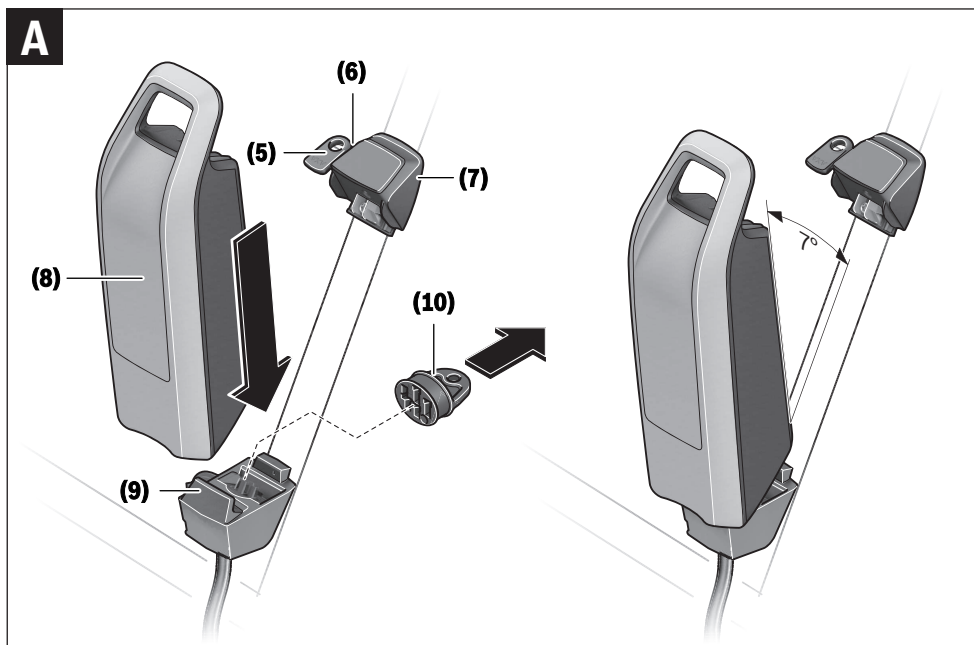


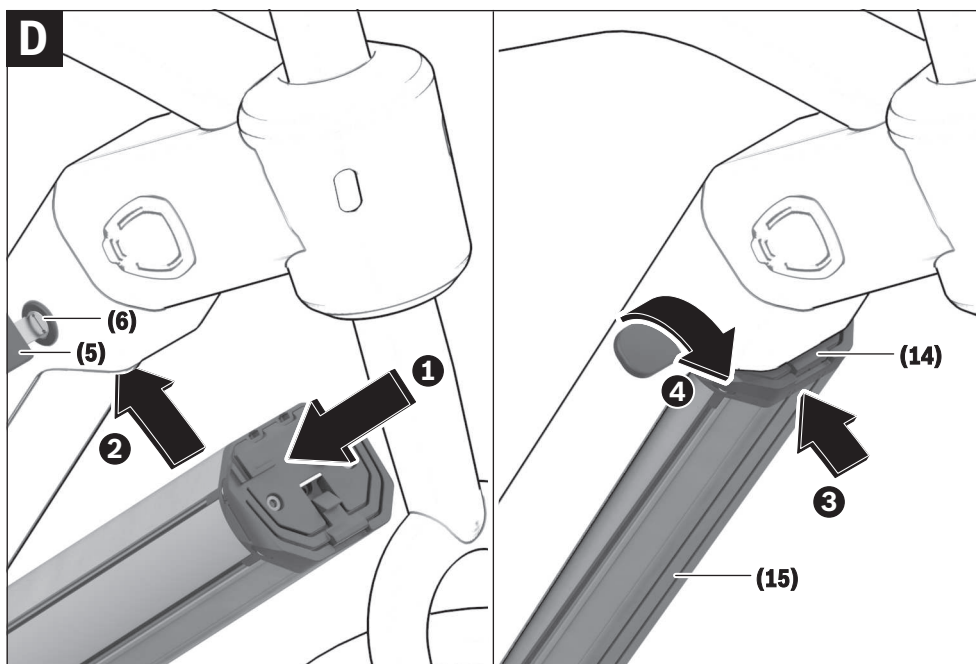
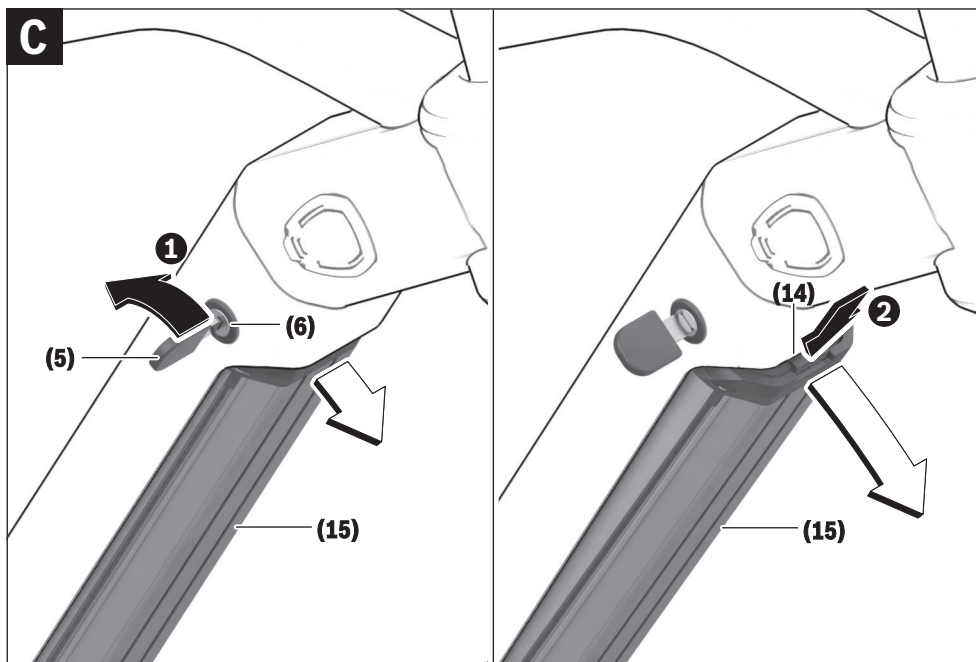
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- el** Πρωτότυπες οδηγίες λειτουργίας









Safety instructions



Read all the safety and general instructions. Failure to observe the safety and general instructions may result in electric shock,

fire and/or serious injury.

The contents of lithium-ion battery cells are flammable under certain conditions. You must therefore ensure that you have read and understood the rules of conduct set out in these operating instructions.

Save all safety warnings and instructions for future reference.

The term **battery** is used in these instructions to mean all original Bosch eBike rechargeable battery packs.

- ▶ **Remove the battery from the eBike before beginning work (e.g. inspection, repair, assembly, maintenance, work on the chain, etc.) on the eBike, transporting it with a car or aeroplane, or storing it.** Unintentional activation of the eBike system poses a risk of injury.
- ▶ **Do not open the battery.** There is a risk of short-circuiting. Opening the battery voids any and all warranty claims.
- ▶ **Protect the battery against heat (e.g. prolonged sun exposure), fire and from being submerged in water. Do not store or operate the battery near hot or flammable objects.** There is a risk of explosion.
- ▶ **When the battery is not in use, keep it away from paper clips, coins, keys, nails, screws or other small metal objects that could make a connection from one terminal to another.** A short circuit between the battery terminals may cause burns or a fire. Short circuit damage which occurs in this instance voids any and all warranty claims against Bosch.
- ▶ **Avoid mechanical loads and exposure to high temperatures.** These can damage the battery cells and cause the flammable contents to leak out.
- ▶ **Do not place the charger or the battery near flammable materials. Ensure the battery is completely dry and placed on a fireproof surface before charging.** There is a risk of fire due to the heat generated during charging.
- ▶ **The eBike battery must not be left unattended while charging.**
- ▶ **If used incorrectly, liquid may leak from the battery. Contact with this liquid should be avoided. If contact accidentally occurs, rinse off with water. If the liquid comes into contact with your eyes, seek additional medical attention.** Liquid leaking from the battery may cause irritation or scalding.
- ▶ **Batteries must not be subjected to mechanical shock.** There is a risk of the battery being damaged.
- ▶ **The battery may give off fumes if it becomes damaged or is used incorrectly. Ensure the area is well ventilated and seek medical attention should you experi-**

ence any adverse effects. The fumes may irritate the respiratory system.

- ▶ **Only charge the battery using original Bosch chargers.** When using chargers that are not made by Bosch, the risk of fire cannot be excluded.
- ▶ **Use the battery only in conjunction with eBikes that have original Bosch eBike drive systems.** This is the only way in which you can protect the battery against dangerous overload.
- ▶ **Use only original Bosch batteries that the manufacturer has approved for your eBike.** Using other batteries can lead to injuries and pose a fire hazard. Bosch accepts no liability or warranty claims if other batteries are used.
- ▶ **Do not use the rack-mounted battery as a handle.** Lifting the eBike up by the battery can damage the battery.
- ▶ **Keep the battery away from children.**
- ▶ **Read and observe the safety warnings and directions contained in all the eBike system operating instructions and in the operating instructions of your eBike.**

The safety of both our products and our customers is important to us. Our eBike batteries are lithium-ion batteries which have been developed and manufactured in accordance with the latest technology. We comply with or exceed the requirements of all relevant safety standards. When charged, these lithium-ion batteries contain a high level of energy. If a fault occurs (which may not be detectable from the outside), in very rare cases and under unfavourable conditions, lithium-ion batteries can catch fire.

Privacy notice

When you connect the eBike to the Bosch diagnostic tool, data about the eBike batteries (e.g. temperature, cell voltage, etc.) is transferred to Bosch eBike Systems (Robert Bosch GmbH) for the purposes of product improvement. You can find more information about this on the Bosch eBike website at www.bosch-ebike.com

Product description and specifications

Product features

The numbering of the components shown refers to the illustrations on the graphics pages at the beginning of the manual.

All representations of bicycle parts, apart from the batteries and their holders, are schematic and may differ from those on your own eBike.

In addition to the functions shown here, changes to software relating to troubleshooting and functional enhancements may be introduced at any time.

- (1) Rack-mounted battery holder
- (2) Rack-mounted battery
- (3) Operation/state of charge indicator

- (4) On/off button
- (5) Key for the battery lock
- (6) Battery lock
- (7) Upper standard battery holder
- (8) Standard battery
- (9) Lower standard battery holder
- (10) Cover (supplied only on eBikes with two battery packs)
- (11) Charger
- (12) Socket for charging connector
- (13) Charging socket cover
- (14) PowerTube battery safety restraint
- (15) PowerTube battery
- (16) PowerTube battery safety hook

Technical data

Li-ion battery		PowerPack 300	PowerPack 400	PowerPack 500	PowerTube
Product code		BBS240 ^{A) B)} BBS245 ^{A) B)} BBR240 ^{C) B)} BBR245 ^{B) C)}	BBS260 ^{A)} BBS265 ^{A)} BBR260 ^{C)} BBR265 ^{C)}	BBS270 ^{A)} BBS275 ^{A)} BBR270 ^{C)} BBR275 ^{C)}	BBP280 horizontal BBP281 vertical
Rated voltage	V =	36	36	36	36
Nominal capacity	Ah	8.2	11	13.4	13.4
Energy	Wh	300	400	500	500
Operating temperature	°C	-5...+40	-5...+40	-5...+40	-5...+40
Storage temperature	°C	-10...+60	-10...+60	-10...+60	-10...+60
Permitted charging temperature range	°C	0...+40	0...+40	0...+40	0...+40
Weight, approx.	kg	2.5/2.6	2.5/2.6	2.6/2.7	2.8
Protection rating		IP 54 (dust- and splash-proof)	IP 54 (dust- and splash-proof)	IP 54 (dust- and splash-proof)	IP 54 (dust- and splash-proof)

A) Standard battery

B) Cannot be used in combination with other batteries in systems with two batteries

C) Rack-mounted battery

Fitting

► Ensure the battery is placed on clean surfaces only.

Avoid getting dirt, e.g. sand or soil, in the charging socket and contacts in particular.

Testing the battery before using it for the first time

Test the battery before charging it for the first time or using it in your eBike.

To do this, press the on/off button (4) to switch the battery on. If none of the LEDs on the battery charge indicator (3) light up, the battery may be damaged.

If at least one (but not all) of the LEDs on the battery charge indicator (3) lights up, the battery will need to be fully charged before using it for the first time.

► Do not charge or use batteries if they are damaged.

Contact an authorised bicycle dealer.

Charging the battery

► Use only the charger included with your eBike or an identical original Bosch charger. Only this charger is compatible with your eBike's lithium-ion battery.

Note: The battery is supplied partially charged. To ensure full battery capacity, fully charge the battery in the charger before using it for the first time.

To charge the battery, read and follow the instructions in the operating manual for the charger.

The battery can be charged at any state of charge. Interrupting the charging process does not damage the battery.

The battery has a temperature monitoring function which only allows it to be charged within a temperature range of **0 °C to 40 °C**.



If the temperature of the battery is outside this charging range, three of the LEDs on the battery charge indicator (3) will flash. Disconnect the battery from the charger and let it acclimatise.

Do not reconnect the battery to the charger until it has reached the correct charging temperature.

Battery charge indicator

The five green LEDs on the battery charge indicator **(3)** indicate the battery's state of charge of when the battery is switched on.

Each LED represents approximately 20% of the charging capacity. When the battery is fully charged, all five LEDs will be lit.

The battery's state of charge when switched on is also shown on the display of the on-board computer. Read and follow the instructions in the operating manuals for the drive unit and on-board computer.

If the battery capacity is less than 5%, all the LEDs on the battery charge indicator **(3)** on the battery will go out. The display function of the on-board computer, however, will carry on working.

Once charging is complete, disconnect the battery from the charger and the charger from the mains.

Using two batteries for one eBike (optional)

The manufacturer can also equip an eBike with two batteries. In this case, one of the charging sockets will not be accessible or it will have been sealed with a sealing cap by the bicycle manufacturer. Only charge the batteries via the charging socket that is accessible.

► **Never open charging sockets that have been sealed by the manufacturer.** Charging batteries via a charging socket that used to be sealed may cause irreparable damage.

If you want to use an eBike that is designed for two batteries with only one battery, cover the contacts of the unused socket using the cover **(10)** provided. Otherwise there is a risk that the exposed contacts will cause a short circuit (see figures A and B).

Charging process for two batteries

If two batteries are fitted to an eBike, both batteries can be charged using the uncovered connection. To begin with, both batteries are charged one after the other until they reach approx. 80–90% capacity, then they are both charged at the same time until full (the LED flashes on both batteries).

When the bike is in operation, power is drawn from both batteries on an alternating basis.

If you take the batteries out of the holders, you can charge each one individually.

Charging with one battery fitted

If only one battery is fitted, you can only charge the battery that has the accessible charging socket on the bike. You can only charge the battery with the sealed charging socket if you take the battery out of the holder.

Inserting and removing the battery

► **Always switch off the battery and the eBike system when inserting the battery into the holder or removing it from the holder.**

Inserting and removing the standard battery (see figure A)

In order for the battery to be inserted, the key **(5)** must be inserted into the lock **(6)** and the lock must be open.

To **insert the standard battery (8)**, place it onto the contacts on the lower holder **(9)** on the eBike (the battery can be tilted towards the frame by up to 7°). Tilt it into the upper holder **(7)** as far as possible until you hear it click into place. Check that the battery is secure in all directions. Always secure the battery by closing the lock **(6)** – otherwise the lock may open and the battery may fall out of the holder.

Always remove the key **(5)** from the lock **(6)** after closing it. This prevents both the key from falling out and the battery from being removed by unauthorised third parties when the eBike is not in use.

To **remove the standard battery (8)**, switch it off and open the lock using the key **(5)**. Tilt the battery out of the upper holder **(7)** and pull it out of the lower holder **(9)**.

Inserting and removing the rack-mounted battery (see figure B)

In order for the battery to be inserted, the key **(5)** must be inserted into the lock **(6)** and the lock must be open.

To **insert the rack-mounted battery (2)**, slide it contacts-first into the holder **(1)** on the rack until you hear it click into place.

Check that the battery is secure in all directions. Always secure the battery by closing the lock **(6)** – otherwise the lock may open and the battery may fall out of the holder.

Always remove the key **(5)** from the lock **(6)** after closing it. This prevents both the key from falling out and the battery from being removed by unauthorised third parties when the eBike is not in use.

To **remove the rack-mounted battery (2)**, switch it off and open the lock using the key **(5)**. Pull the battery out of the holder **(1)**.

Removing the PowerTube battery (see figure C)

- ❶ To remove the PowerTube battery, **(15)** open the lock **(6)** using the key **(5)**. The battery will be unlocked and fall into the safety restraint **(14)**.
- ❷ Press on the safety restraint from above. The battery will be unlocked completely and fall into your hand. Pull the battery out of the frame.

Note: As a result of **varying** designs, the battery may need to be inserted and removed using a different method. In this case, consult the bicycle documentation provided by your bicycle manufacturer.

Inserting the PowerTube battery (see figure D)

In order for the battery to be inserted, the key **(5)** must be inserted into the lock **(6)** and the lock must be open.

- ❶ To insert the PowerTube battery **(15)**, place it so that its contacts are in the lower holder of the frame.
- ❷ Push the battery upwards until it is held by the safety restraint **(14)**.

- ③ Press the battery upwards until you hear it click into place. Check that the battery is secure in all directions.
- ④ Always secure the battery by closing the lock (6) – otherwise the lock may open and the battery may fall out of the holder.

Always remove the key (5) from the lock (6) after locking it. This prevents both the key from falling out and the battery from being removed by unauthorised third parties when the eBike is not in use.

Operation

Start-up

- **Use only original Bosch batteries that the manufacturer has approved for your eBike.** Using other batteries can lead to injuries and pose a fire hazard. Bosch accepts no liability or warranty claims if other batteries are used.

Switching on/off

Switching on the battery is one way to switch on the eBike system. Read and follow the instructions in the operating manuals for the drive unit and on-board computer.

Before switching on the battery, i.e. the eBike system, make sure that the lock (6) is closed.

To **switch on** the battery, press the on/off button (4). The LEDs on the indicator (3) will light up, indicating the battery's state of charge at the same time.

Note: If the battery capacity is less than 5%, none of the LEDs on the battery charge indicator (3) will light up.

Whether the eBike system is switched on is only visible on the on-board computer.

To **switch off** the battery, press the on/off button (4) again. The LEDs on the indicator (3) go out. This will also switch the eBike system off.

If no power is drawn from the eBike drive for about 10 minutes (e.g. because the eBike is not moving) and no button is pressed on the on-board computer or the operating unit of the eBike, the eBike system, and therefore also the battery, will switch off automatically to save energy.

The battery is protected against deep discharge, overloading, overheating and short-circuiting by the Electronic Cell Protection (ECP). In the event of danger, a protective circuit switches the battery off automatically.



If a fault is detected in the battery, two of the LEDs on the battery charge indicator (3) will flash. Contact an authorised bicycle dealer if this happens.

Recommendations for optimal handling of the battery

The service life of the battery can be extended if it is looked after well and especially if it is stored at the correct temperature.

As it ages, however, the capacity of the battery will diminish, even with good care.

A significantly reduced operating time after charging indicates that the battery has deteriorated. You can replace the battery.

Recharging the battery before and during storage

When you are not going to use the battery for an extended period (longer than three months), store it at a state of charge of around 30 % to 60 % (when two to three of the LEDs on the battery charge indicator (3) are lit).

Check the state of charge after six months. If only one of the LEDs on the battery charge indicator (3) is lit, charge the battery back up to around 30 % to 60 %.

Note: If the battery is stored with no charge for an extended period of time, it may become damaged despite the low self-discharge and the battery capacity could be significantly reduced.

Leaving the battery permanently connected to the charger is not recommended.

Storage conditions

If possible, store the battery in a dry, well-ventilated place.

Protect it against moisture and water. When the weather conditions are bad, it is advisable to remove the battery from the eBike and store it in a closed room until you use it next, for example.

Store the eBike batteries in the following locations:

- In a room with a smoke alarm
- Away from combustible or easily flammable objects
- Away from heat sources

Store the batteries at temperatures between **0 °C** and **20 °C**. Never store them at temperatures below **-10 °C** or above **60 °C**. To ensure that the service life is as long as possible, storage at approx. **20 °C** (room temperature) is recommended.

Make sure that the maximum storage temperature is not exceeded. Do not leave the battery in your car in the summer, for example, and store it away from direct sunlight.

Leaving the battery on the bicycle for storage is not recommended.

Maintenance and servicing

Maintenance and cleaning

- **The battery must not be submerged in water or cleaned using a jet of water.**

Keep the battery clean. Clean it carefully with a soft, damp cloth.

Clean and lightly grease the connector pins occasionally.

Please contact an authorised bicycle dealer if the battery is no longer working.

After-sales service and advice on using products

If you have any questions about the batteries, contact an authorised bicycle dealer.

- **Note down the key manufacturer and number on the key (5).** Contact an authorised bicycle dealer if you lose the key. Give them the name of the key manufacturer and the number on the key.

For contact details of authorised bicycle dealers, please visit www.bosch-ebike.com

Transport

- **If you transport your eBike attached to the outside of your car, e.g. on a bike rack, remove the on-board computer and the eBike battery to avoid damaging them.**

The batteries are subject to legislation on the transport of dangerous goods. Private users can transport undamaged batteries by road without having to comply with additional requirements.

When batteries are transported by commercial users or third parties (e.g. air transport or forwarding agency), special requirements on packaging and labelling (e.g. ADR regulations) must be met. When preparing items for shipping, a dangerous goods expert can be consulted as required.

Do not ship batteries if the housing is damaged. Apply tape over exposed contacts and pack the battery such that it cannot move around inside the packaging. Inform your parcel service that the package contains dangerous goods. Please also observe any additional national regulations should these exist.

If you have any questions about transporting the batteries, contact an authorised bicycle dealer. You can also order suitable transport packaging from the dealer.

Disposal



Batteries, accessories and packaging should be recycled in an environmentally friendly manner.

Do not dispose of batteries along with household waste.

Apply tape over the contact surfaces of the battery terminals before disposing of batteries.

Do not touch severely damaged eBike batteries with your bare hands – electrolyte may escape and cause skin irritation. Store the defective battery in a safe location outdoors. Cover the terminals if necessary and inform your dealer. They will help you to dispose of it properly.



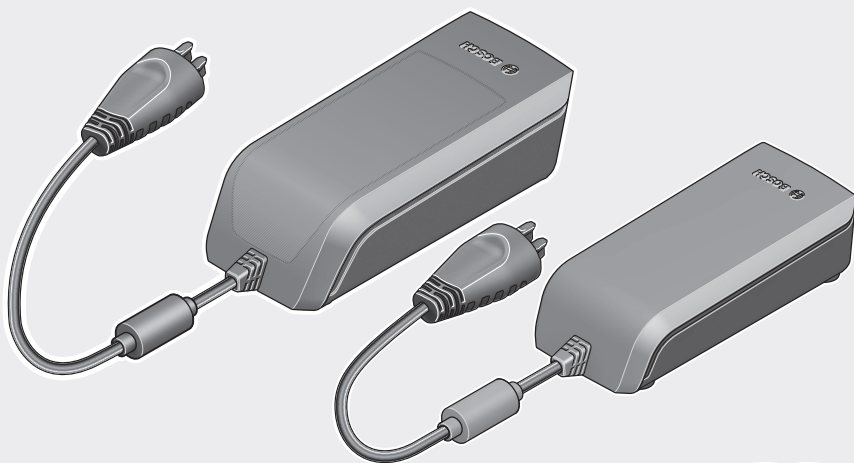
In accordance with Directive 2012/19/EU and Directive 2006/66/EC respectively, electronic devices that are no longer usable and defective/drained batteries must be collected separately and recycled in an environmentally friendly manner.

Please return batteries that are no longer usable to an authorised bicycle dealer.



Li-ion:
Please observe the information in the section on (see "Transport", page English – 5)

Subject to change without notice.



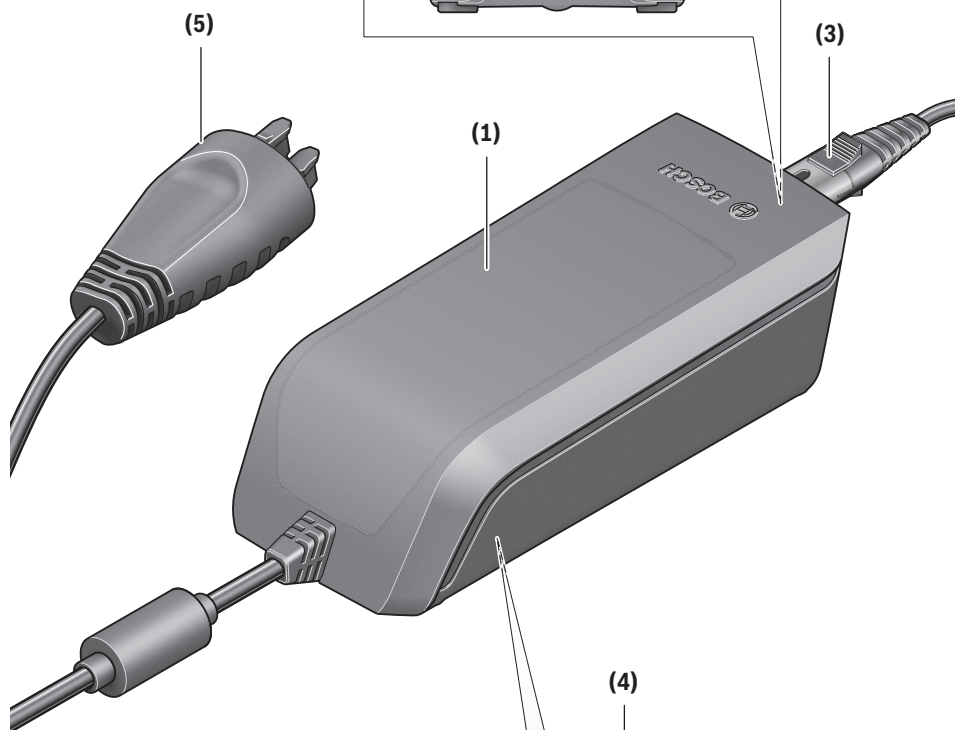
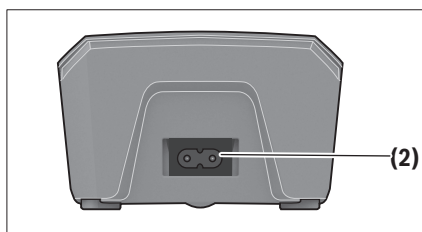
Charger

BCS220 | BCS230 | BCS250



BOSCH

- de** Originalbetriebsanleitung
- en** Original operating instructions
- fr** Notice d'utilisation d'origine
- es** Instrucciones de servicio originales
- pt** Manual de instruções original
- it** Istruzioni d'uso originali
- nl** Oorspronkelijke gebruiksaanwijzing
- da** Original brugsanvisning
- sv** Originalbruksanvisning
- no** Original bruksanvisning
- fi** Alkuperäinen käyttöopas
- el** Πρωτότυπες οδηγίες λειτουργίας



Standard Charger
Fast Charger

eBike Battery Charger 36-4/230

0 275 007 907

Input: 230V ~ 50Hz 1.5A

Output: 36V --- 4A

Made in [REDACTED]

Robert Bosch GmbH, Reutlingen

Standard Charger BCS220

Li-Ion

Use ONLY with BOSCH Li-Ion batteries



eBike Battery Charger 36-6/230

0 275 007 918

Input: 230V ~ 50Hz 2.15A

Output: 36V --- 6A

Made in [REDACTED]

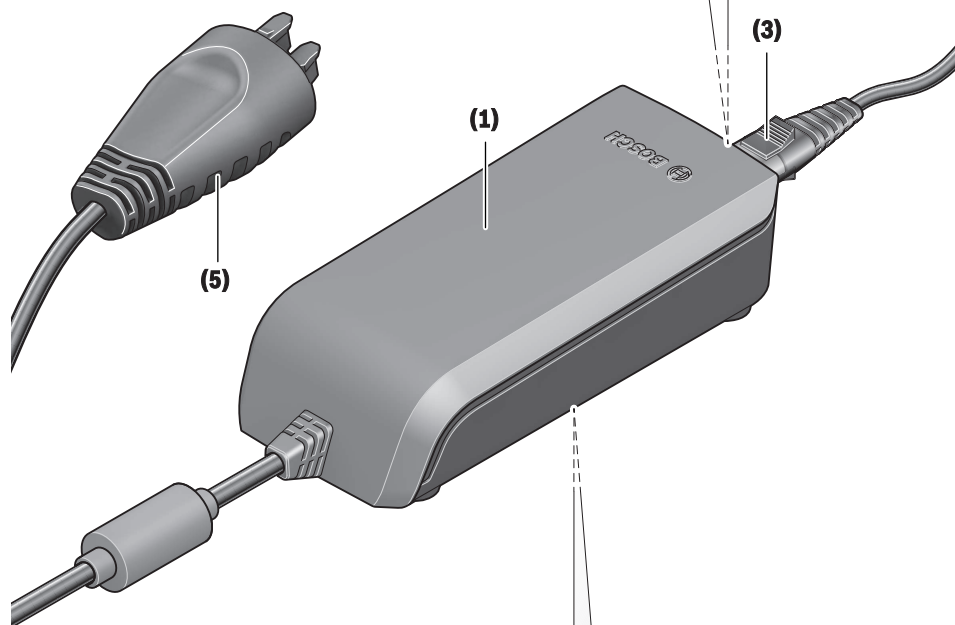
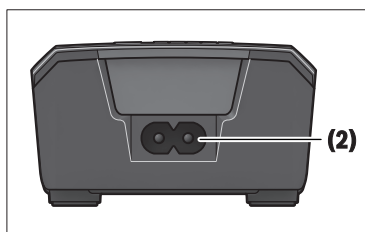
Robert Bosch GmbH, Reutlingen

Fast Charger BCS250

Li-Ion

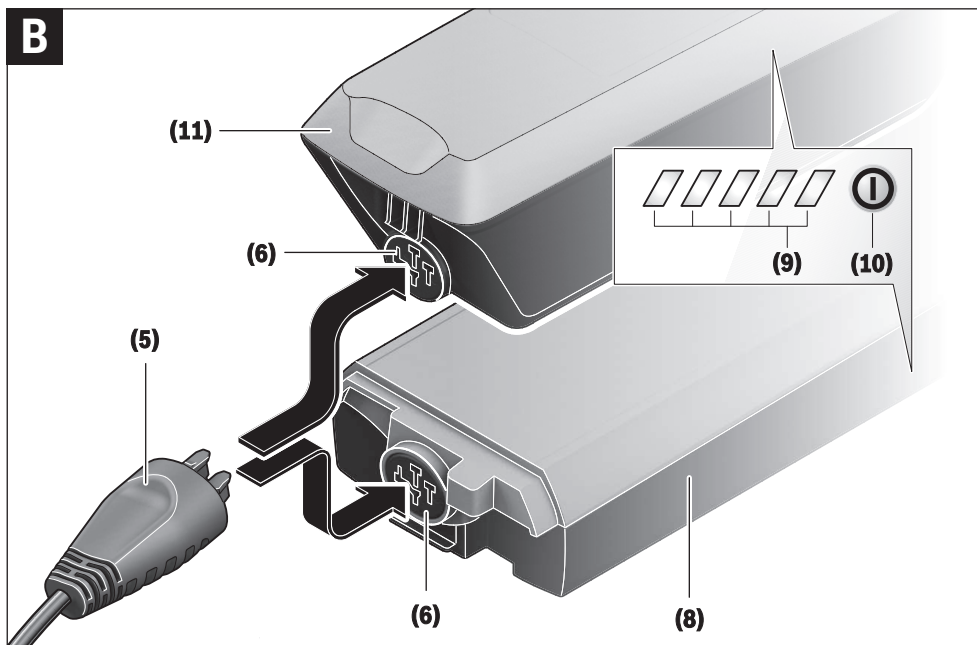
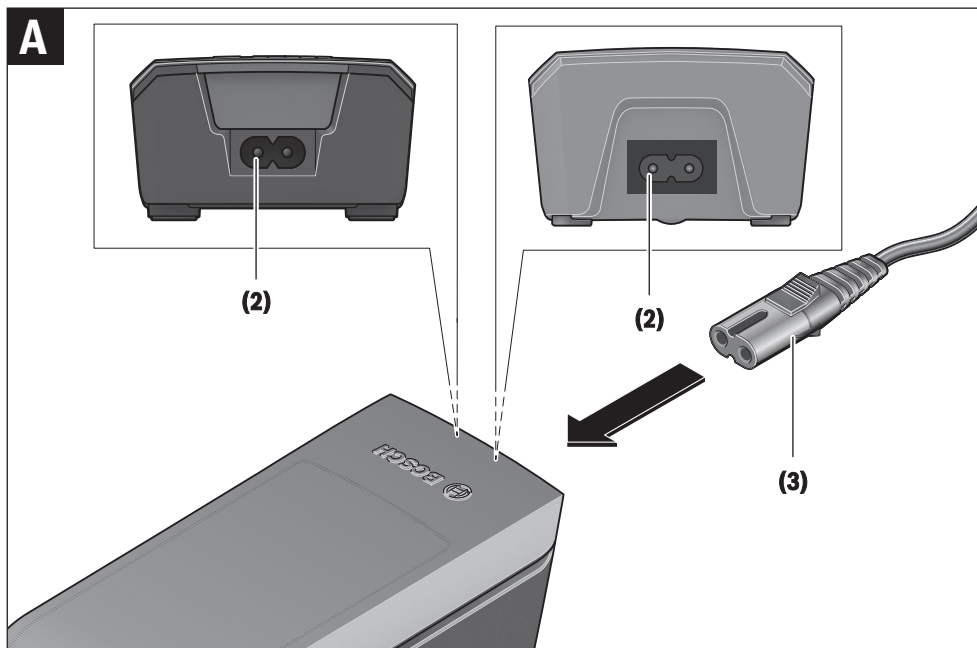
Use ONLY with BOSCH Li-Ion batteries

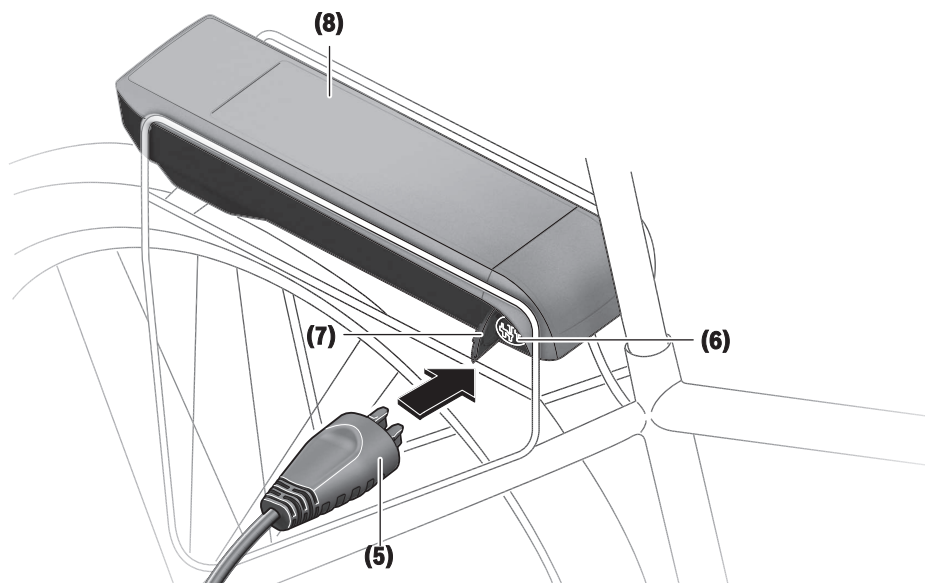
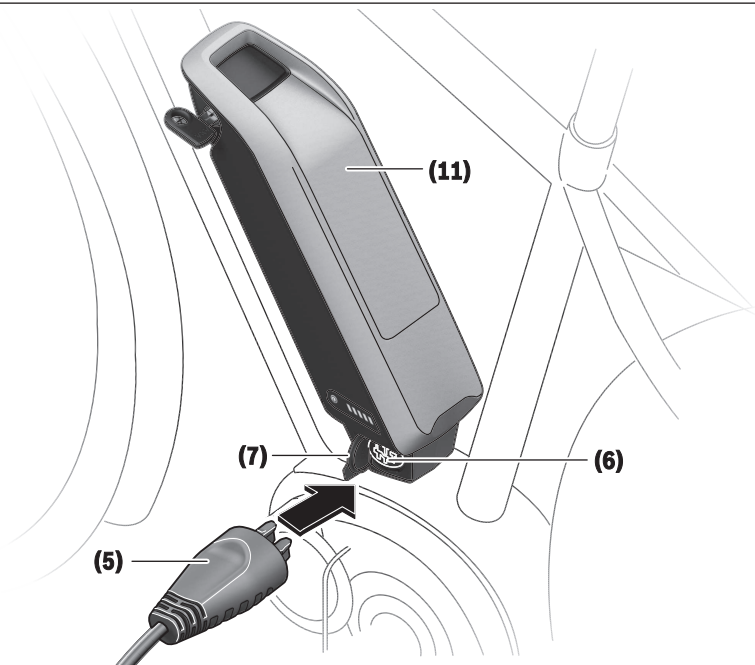


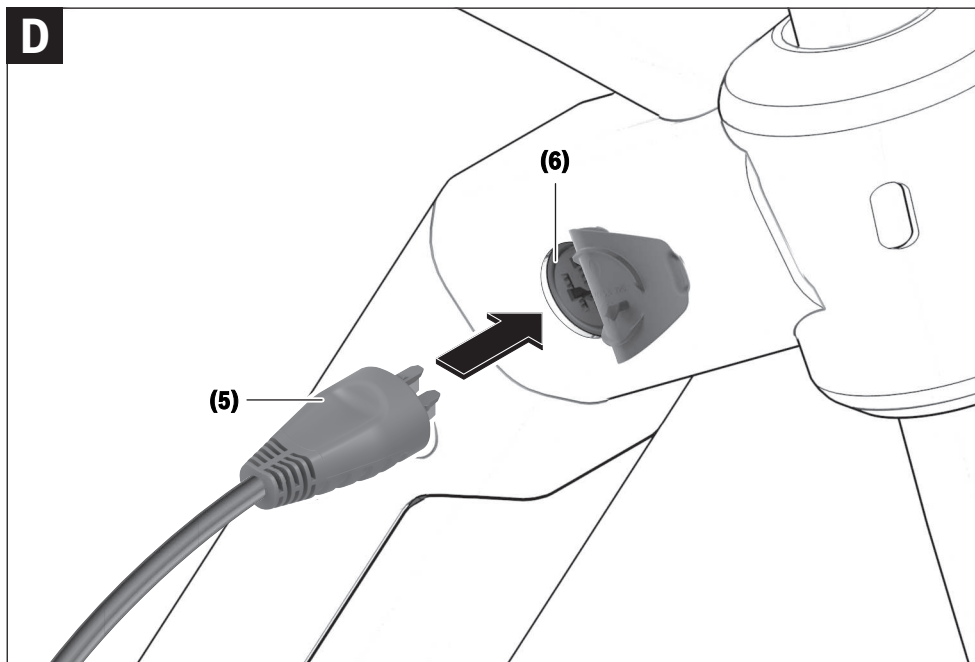


Compact Charger

<p>eBike Battery Charger 36-2 / 100-240 0 275 007 915 Compact Charger BCS230 Input: 100-240V ~ 50/60Hz 1, 6A Output: 36V ~ 2A Made in Robert BOSCH GmbH, Reutlingen BFP</p> <p> </p> <p>Listed BATTERY CHARGER E472024</p>	<p>This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.</p> <p>WARNING For safe operation see manual. Risk of electric shock! Indoor use only. Charge only batteries of the Bosch eBike Systems. Other batteries may burst causing personal damage. Do not replace the plug assembly as risk of fire or electric shock may result.</p> <p>ADVERTENCIA Para un funcionamiento con seguridad, vea el manual. Peligro de sacudida eléctrica. Utilice solamente en lugares secos. Cargar únicamente baterías de sistemas eBike de Bosch. Otras baterías podrían reventar, causando lesiones personales y daños. No reemplace el ensamblaje del enchufe, ya que el resultado puede ser riesgo de incendio o sacudida eléctrica.</p> <p>AVERTISSEMENT Pour un fonctionnement sûr, reportez-vous au manuel. Risque de choc électrique. Utiliser en lieu sec. S'adresser de Bosch. D'autres batteries risquent d'exploser et de causer des blessures corporelles et des dommages. Ne pas remplacer la connectique car un risque d'incendie ou de choc électrique pourrait en résulter.</p> <p>Li-Ion USE ONLY with BOSCH Li-Ion batteries</p>
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C

D

Safety instructions



Read all the safety and general instructions. Failure to observe the safety and general instructions may result in electric shock,

fire and/or serious injury.

Save all safety warnings and instructions for future reference.

The term **battery** is used in these instructions to mean all original Bosch eBike rechargeable battery packs.



Do not expose the charger to rain or wet conditions. If water enters a charger, there is a risk of electric shock.

- ▶ **Charge only Bosch lithium-ion batteries that are approved for use in eBikes. The battery voltage must match the battery charging voltage of the charger.** Otherwise there is a danger of fire and explosion.
- ▶ **Keep the charger clean.** Dirt poses a risk of electric shock.
- ▶ **Always check the charger, cable and plug before use. Stop using the charger if you discover any damage. Do not open the charger.** Damaged chargers, cables and plugs increase the risk of electric shock.
- ▶ **Do not operate the charger on an easily ignited surface (e.g. paper, textiles, etc.) or in a flammable environment.** There is a risk of fire due to the charger heating up during operation.
- ▶ **Take care if you touch the charger while it is charging. Wear protective gloves.** The charger can get very hot, especially when the ambient temperature is high.
- ▶ **The battery may give off fumes if it becomes damaged or is used incorrectly. Ensure the area is well ventilated and seek medical attention should you experience any adverse effects.** The fumes may irritate the respiratory system.
- ▶ **Do not place the charger or the battery near flammable materials. Ensure the battery is completely dry and placed on a fireproof surface before charging.** There is a risk of fire due to the heat generated during charging.
- ▶ **The eBike battery must not be left unattended while charging.**
- ▶ **Supervise children during use, cleaning and maintenance.** This will ensure that children do not play with the charger.
- ▶ **Children or persons who, owing to their physical, sensory or mental limitations or to their lack of experience or knowledge, are not capable of safely operating the charger may only use this charger under supervision or after having been instructed by a responsible person.** Otherwise, there is a danger of operating errors and injuries.

- ▶ **Read and observe the safety warnings and directions contained in all the eBike system operating instructions and in the operating instructions of your eBike.**
- ▶ A sticker in English is adhered to the bottom of the charger (marked **(4)** in the diagram on the graphics page). This says: Use **ONLY** with BOSCH lithium-ion batteries.

Product description and specifications

In addition to the functions shown here, changes to software relating to troubleshooting and functional enhancements may be introduced at any time.

Product features

The numbering of the components shown refers to the illustrations on the graphics pages at the beginning of the manual.

Individual illustrations in these operating instructions may differ slightly from the actual conditions depending on the equipment of your eBike.

- (1) Charger
- (2) Device socket
- (3) Device connector
- (4) Charger safety instructions
- (5) Charging connector
- (6) Socket for charging connector
- (7) Charging socket cover
- (8) Rack-mounted battery
- (9) Operation/state of charge indicator
- (10) Battery on/off button
- (11) Standard battery

Technical data

Charger		Standard Charger (36–4/230)	Compact Charger (36–2/100-230)	Fast Charger (36–6/230)
Product code		BCS220	BCS230	BCS250
Rated voltage	V ~	207...264	90...264	207...264
Frequency	Hz	47...63	47...63	47...63
Battery charging voltage	V =	36	36	36
Charging current (max.)	A	4	2	6 ^{A)}
Charging time				
– PowerPack 300, approx.	hrs	2,5	5	2
– PowerPack 400, approx.	hrs	3,5	6,5	2,5
– PowerPack 500, approx.	hrs	4,5	7,5	3
Operating temperature	°C	0 ...+40	0 ...+40	0 ...+40
Storage temperature	°C	–10 ...+50	–10 ...+50	–10 ...+50
Weight, approx.	kg	0,8	0,6	1,0
Protection rating		IP 40	IP 40	IP 40

A) The charging current is limited to 4A for the PowerPack 300 and for Classic + Line batteries.

The specifications apply to a rated voltage [U] of 230 V. These specifications may vary at different voltages and in country-specific models.

Operation

Start-up

Connecting the charger to the mains (see figure A)

► **Pay attention to the mains voltage.** The voltage of the power source must match the voltage specified on the rating plate of the charger. Chargers marked 230 V can also be operated at 220 V.

Plug the device connector **(3)** of the power cable into the device socket **(2)** on the charger.

Connect the power cable (country-specific) to the mains.

Charging the removed battery (see figure B)

Switch the battery off and remove it from its holder on the eBike. When doing so, read and observe the operating instructions of the battery.

► **Ensure the battery is placed on clean surfaces only.**

Avoid getting dirt, e.g. sand or soil, in the charging socket and contacts in particular.

Plug the charging connector **(5)** of the charger into the socket **(6)** on the battery.

Charging the battery on the bike (see figures C and D)

Switch the battery off. Clean the cover of the charging socket **(7)**. Avoid getting dirt, e.g. sand or soil, in the charging socket and contacts in particular. Lift the cover of the charging socket **(7)** and plug the charging connector **(5)** into the charging socket **(6)**.

► **Charge the battery only in accordance with all safety instructions.** If this is not possible, remove the battery from the holder and charge it in a more suitable location.

When doing so, read and observe the operating instructions of the battery.

Charging process for two batteries

If two batteries are fitted to an eBike, both batteries can be charged using the uncovered connection. To begin with, both batteries are charged one after the other until they reach approx. 80–90 % capacity, then they are both charged at the same time until full (the LED flashes on both batteries).

When the bike is in operation, power is drawn from both batteries on an alternating basis.

If you take the batteries out of the holders, you can charge each one individually.

Charging process

The charging process begins as soon as the charger is connected to the battery or charging socket on the bike and to the mains.

Note: The charging process is only possible when the temperature of the eBike battery is within the permitted charging temperature range.

Note: The drive unit is deactivated during the charging process.

The battery can be charged with or without the on-board computer. When charging without the on-board computer, the charging progress can be observed via the battery charge indicator.

When the on-board computer is connected, a charging notification appears on the display.

The state of charge is displayed by the battery charge indicator (9) on the battery and by the bars on the on-board computer.

The LEDs on the battery charge indicator (9) will flash during the charging process. Each solid illuminated LED represents approximately 20 % of the charging capacity. The flashing LED indicates the next 20 % currently charging.

Once the eBike battery is fully charged, the LEDs extinguish immediately and the on-board computer is switched off. The charging process is terminated. The state of charge can be displayed for three seconds by pressing the on/off button (10) on the eBike battery.




Disconnect the charger from the mains and the battery from the charger.

When the battery is disconnected from the charger, the battery is automatically switched off.

Note: If you have charged the battery on the bike, carefully close the charging socket (6) with the cover (7) after charging, so that no dirt or water can get in.

If the charger is not disconnected from the battery after charging, the charger will switch itself back on after a few hours, check the state of charge of the battery and begin the charging process again if necessary.

Errors – causes and corrective measures

Cause	Corrective measures
 <p>Battery defective</p>	<p>Two LEDs flash on the battery.</p> <p>Contact an authorised bike dealership.</p>
 <p>Battery too warm or too cold</p>	<p>Three LEDs flash on the battery.</p> <p>Disconnect the battery from the charger until the charging temperature range has been reached.</p> <p>Do not reconnect the battery to the charger until it has reached the correct charging temperature.</p>
 <p>The charger is not charging.</p>	<p>No LEDs flashing (one or more LEDs will remain permanently lit depending on the state of charge of the eBike battery).</p> <p>Contact an authorised bike dealership.</p>

Charging not possible (no indicator on battery)

Connector not attached properly	Check all connections.
Battery contacts dirty	Carefully clean the battery contacts.

Cause	Corrective measures
Socket outlet, cable or charger defective	Check the mains voltage, have the charger checked over by a bike dealership.
Battery defective	Contact an authorised bike dealership.

Maintenance and servicing

Maintenance and cleaning

If the charger fails, please contact an authorised bike dealership.

After-sales service and advice on using products

If you have any questions about the charger, contact an authorised bike dealership.

For contact details of authorised bike dealerships, please visit www.bosch-ebike.com

Disposal

Chargers, accessories and packaging should be recycled in an environmentally friendly manner.

Do not dispose of chargers along with household waste.

Only for EU countries:



According to the European Directive 2012/19/ EU on Waste Electrical and Electronic Equipment and its implementation into national law, chargers that are no longer usable must be collected separately and disposed of in an environmentally friendly manner.

Subject to change without notice.

Active Line/Active Line Plus



Drive Units

BDU310 | BDU350

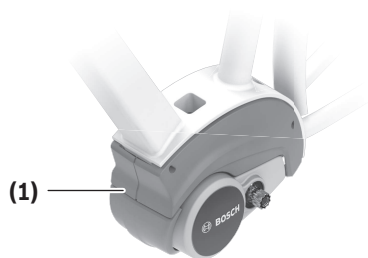


BOSCH

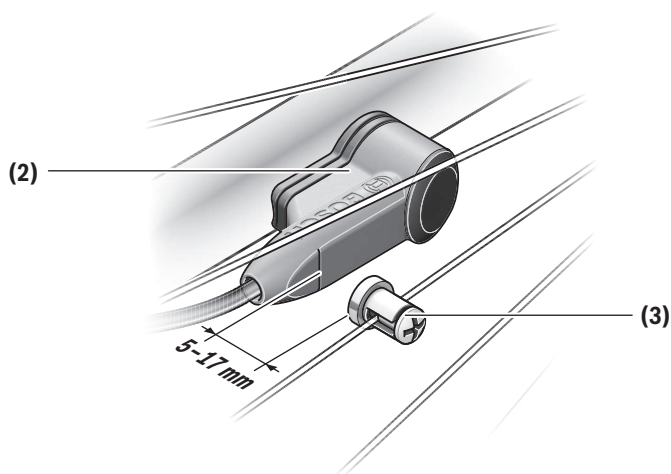
- de** Originalbetriebsanleitung
- en** Original operating instructions
- fr** Notice d'utilisation d'origine
- es** Instrucciones de servicio originales
- pt** Manual de instruções original
- it** Istruzioni d'uso originali
- nl** Oorspronkelijke gebruiksaanwijzing
- da** Original brugsanvisning
- sv** Originalbruksanvisning
- no** Original bruksanvisning
- fi** Alkuperäinen käyttöopas
- el** Πρωτότυπες οδηγίες λειτουργίας



Active Line
BDU310



Active Line Plus
BDU350

A

Safety instructions



Read all the safety information and instructions. Failure to observe the safety information and follow instructions may result in electric shock, fire and/or serious injury.

Save all safety warnings and instructions for future reference.

The term **battery** is used in these instructions to mean all original Bosch eBike rechargeable battery packs.

- ▶ **Do not open the drive unit yourself. The drive unit must only be repaired by qualified personnel using only original spare parts.** This will ensure that the safety of the drive unit is maintained. Unauthorised opening of the drive unit will render warranty claims null and void.
- ▶ **All components fitted to the drive unit and all other components of the eBike drive (e.g. chainring, chainring receptacle, pedals) must only be replaced with identical components or components that have been specifically approved by the manufacturer for your eBike.** This will protect the drive unit from overloading and becoming damaged.
- ▶ **Remove the battery from the eBike before beginning work (e.g. inspection, repair, assembly, maintenance, work on the chain, etc.) on the eBike, transporting it with a car or aeroplane, or storing it.** Unintentional activation of the eBike system poses a risk of injury.
- ▶ **The eBike system can be activated by pushing the eBike backwards or by turning the pedals backwards.**
- ▶ **The push assistance function must only be used when pushing the eBike.** There is a risk of injury if the wheels of the eBike are not in contact with the ground while using the push assistance.
- ▶ **When the push assistance is activated, the pedals may turn at the same time.** When the push assistance function is activated, make sure that there is enough space between your legs and the turning pedals to avoid the risk of injury.
- ▶ **After a ride, do not allow your unprotected hands or legs to come into contact with the aluminium housing of the drive unit.** Under extreme conditions, such as continuously high torques at low travel speeds, or when riding up hills or carrying loads, very high temperatures may be reached on the aluminium housing. The temperatures that may be reached at the drive unit housing are influenced by the following factors:
 - Ambient temperature
 - Ride profile (route/gradient)
 - Ride duration
 - Assistance modes
 - User behaviour (personal effort)
 - Total weight (rider, eBike, luggage)
 - Motor cover on the drive unit
 - Heat dissipation properties of the bicycle frame
 - Type of drive unit and type of gear-shifting

- ▶ **Use only original Bosch batteries that the manufacturer has approved for your eBike.** Using other batteries can lead to injuries and pose a fire hazard. Bosch accepts no liability or warranty claims if other batteries are used.
- ▶ **Do not make any modifications to your eBike system or fit any other products that might increase the performance of your eBike system.** Doing so will generally reduce the service life of the system and risks damaging the drive unit and the bike. You also run the risk of losing the guarantee and warranty claims on the bicycle you have purchased. By handling the system improperly you are also endangering your safety and that of other road users, thus running the risk of high personal liability costs and possibly even criminal prosecution in the event of accidents that can be attributed to manipulation of the bicycle.
- ▶ **Observe all national regulations which set out the approved use of eBikes.**
- ▶ **Read and observe the safety warnings and directions contained in all the eBike system operating instructions and in the operating instructions of your eBike.**

Privacy notice

When you connect the eBike to the Bosch diagnostic tool, data about the eBike drive unit (e.g. energy consumption, temperature, etc.) is transferred to Bosch eBike Systems (Robert Bosch GmbH) for the purposes of product improvement. You can find more information about this on the Bosch eBike website at www.bosch-ebike.com

Product description and specifications

Intended use

The drive unit is intended exclusively for driving your eBike and must not be used for any other purpose.

In addition to the functions shown here, changes to software relating to troubleshooting and functional enhancements may be introduced at any time.

Product features

Individual illustrations in these operating instructions may differ slightly from the actual conditions depending on the equipment of your eBike.

The numbering of the components shown refers to the illustrations on the graphics pages at the beginning of the manual.

- (1) Drive unit
- (2) Speed sensor
- (3) Speed sensor spoke magnet

Technical data

Drive unit		Active Line
Product code		BDU310
Continuous rated power	W	250
Torque at drive, max.	Nm	40
Rated voltage	V =	36
Operating temperature	°C	-5...+40
Storage temperature	°C	-0...+50
Protection rating		IP 54 (dust- and splash-proof)
Weight, approx.	kg	3

The Bosch eBike system uses FreERTOS
(see <http://www.freertos.org>).

Drive unit		Active Line Plus
Product code		BDU350
Continuous rated power	W	250
Torque at drive, max.	Nm	50
Rated voltage	V =	36
Operating temperature	°C	-5...+40
Storage temperature	°C	-0...+50
Protection rating		IP 54 (dust- and splash-proof)
Weight, approx.	kg	3.3

The Bosch eBike system uses FreERTOS
(see <http://www.freertos.org>).

Bicycle lights ^{A)}		
Voltage approx. ^{B)}	V =	12
Maximum power		
– Front light	W	17.4
– Taillight	W	0.6

A) Depends on legal regulations, not possible in all country-specific models via the eBike battery

B) When changing the bulbs, ensure that they are compatible with the Bosch eBike system (ask your bicycle dealer) and are suitable for the specified voltage. Bulbs must only be replaced with bulbs of the same voltage.

Inserting a bulb incorrectly can cause it to blow.

Assembly

Inserting and removing the battery

For inserting and removing the eBike battery in/from the eBike, please read and observe the battery operating instructions.

Checking the speed sensor (see figure A)

The speed sensor **(2)** and its spoke magnet **(3)** must be fitted such that the spoke magnet moves past the speed

sensor at a distance of at least 5 mm and at most 17 mm with each rotation of the wheel.

Note: If the distance between the speed sensor **(2)** and the spoke magnet **(3)** is too small or too large, or if the speed sensor **(2)** is not properly connected, the speedometer display will fail and the eBike drive unit will operate in emergency mode.

Should this occur, loosen the screw of the spoke magnet **(3)** and fasten the spoke magnet to the spoke such that it runs past the marking on the speed sensor at the correct clearance. If the speed is still not being indicated on the speedometer display after doing this, please contact an authorised bicycle dealer.

Operation

Start-up

Requirements

The eBike system can only be activated when the following requirements are met:

- A sufficiently charged battery is inserted (see battery operating instructions).
- The on-board computer is properly inserted in the holder (see on-board computer operating instructions).
- The speed sensor is correctly connected (see "Checking the speed sensor (see figure A)", page English – 2).

Switching the eBike system on/off

The following options are available for **switching on** the eBike system:

- If the on-board computer is already switched on when you insert it into the holder, the eBike system will be switched on automatically.
- When the on-board computer and the eBike battery are inserted, briefly press the On/Off button of the on-board computer.
- With the on-board computer inserted, push the On/Off button on the eBike battery (bicycle manufacturer-specific solutions are possible whereby there is no access to the battery On/Off button; see the battery operating instructions).

The drive is activated as soon as you start pedalling (except for in the push assistance function, (see "Switching the push assistance on/off", page English – 4)). The motor output depends on which assistance level is set on the on-board computer.

As soon as you stop pedalling when in normal operation, or as soon as you have reached a speed of **25 km/h**, the eBike drive unit switches off the assistance. The drive is automatically re-activated as soon you start pedalling again and the speed is below **25 km/h**.

The following options are available for **switching off** the eBike system:

- Press the On/Off button of the on-board computer.
- Switch off the eBike battery using its On/Off button (bicycle manufacturer-specific solutions are possible)

whereby there is no access to the battery On/Off button; see the bicycle manufacturer operating instructions).

- Remove the on-board computer from its holder.

If the eBike is not moved for approx. 10 min **and** no button is pressed on the on-board computer, the eBike system switches off automatically in order to save energy.

eShift (optional)

eShift is the integration of electronic gear-shifting systems into the eBike system. The eShift components are electrically connected to the drive unit by the manufacturer. The separate operating instructions describe how to operate the electronic gear-shifting systems.

Setting the assistance level

You can set the level at which the eBike drive assists you while pedalling on the on-board computer. The assistance level can be changed at any time, even while cycling.

Note: In some models, the assistance level may be preset and cannot be changed. There may also be fewer assistance levels available than stated here.

The following assistance levels are available as a maximum:

- **OFF:** Motor assistance is switched off. The eBike can just be moved by pedalling, as with a normal bicycle. The push assistance cannot be activated at this assistance level.
- **ECO:** Effective assistance with maximum efficiency, for maximum range
- **TOUR:** Steady assistance, long range for touring
- **SPORT/::** Powerful assistance, for mountain biking and for cycling in urban traffic
- **TURBO:** Maximum assistance even at high pedalling speeds, for biking sports

The requested motor output appears on the display of the on-board computer. The maximum motor output depends on which assistance level is selected.

Assistance level	Assistance factor ^{A)}	
	Active Line	Active Line Plus
ECO	40%	40%
TOUR	100%	100%
SPORT	150%	180%
TURBO	250%	270%

A) The assistance factor may vary in some models.

Switching the push assistance on/off

The push assistance aids you when pushing your eBike. The speed in this function depends on the selected gear and can reach a maximum of 6 km/h. The lower the selected gear, the lower the speed of the push assistance function (at full power).

► **The push assistance function must only be used when pushing the eBike.** There is a risk of injury if the wheels of the eBike are not in contact with the ground while using the push assistance.

To **activate** the push assistance, briefly press the **WALK** button on your on-board computer. After activation, press the **+** button within 3 s and keep it pressed. The eBike drive is switched on.

Note: The push assistance cannot be activated at assistance level **OFF**.

The push assistance is **switched off** as soon as one of the following occurs:

- You release the **+** button;
- The wheels of the eBike are locked (e.g. by applying the brakes or hitting an obstacle);
- The speed exceeds 6 km/h.

Note: On some systems, the push assistance can be started directly by pressing the **WALK** button.

Depending on the statutory specifications in some countries, the push assistance function may vary from region to region.

Switching bicycle lights on/off

On the model where the bike lights are powered by the eBike system, the front light and taillight can be switched on and off at the same time via the on-board computer.

Notes on cycling with the eBike system

When does the eBike drive work?

The eBike drive assists your cycling only when you are pedalling. If you do not pedal, the assistance will not work. The motor output always depends on the pedalling force you apply.

If you apply less force, you will receive less assistance than if you apply a lot of force. This applies irrespective of the assistance level.

The eBike drive automatically switches off at speeds over **25 km/h**. When the speed falls below **25 km/h**, the drive automatically becomes available again.

An exception applies to the push assistance function, in which the eBike can be pushed at low speed without pedalling. The pedals may rotate when the push assistance is in use.

You can also use the eBike as a normal bicycle without assistance at any time, either by switching off the eBike system or by setting the assistance level to **OFF**. The same applies when the battery is drained.

Interaction between the eBike system and gear-shifting

The gear-shifting should be used with an eBike drive in the same way as with a normal bicycle (observe the operating instructions of your eBike on this point).

Irrespective of the type of gear-shifting, it is advisable to briefly stop pedalling when changing gear. This will facilitate the gear change and reduce wear on the powertrain.

By selecting the correct gear, you can increase your speed and range while applying the same amount of force.

Gaining initial experience

We recommend that you gain initial experience with the eBike away from busy roads.

Test the various assistance levels, beginning with the lowest level. As soon as you feel confident, you can ride your eBike in traffic like any other bicycle.

Test the range of your eBike in different conditions before planning longer and more demanding trips.

Influences on range

The range is affected by a number of factors, such as:

- Assistance level
- Speed
- Gear shifting behaviour
- Tyre type and tyre pressure
- Age and condition of the battery
- Route profile (gradients) and conditions (road surface)
- Headwind and ambient temperature
- Weight of eBike, rider and luggage

For this reason, it is not possible to predict the range accurately before and during a trip. However, as a general rule:

- With the **same** assistance level on the eBike drive: The less energy you need to exert in order to reach a certain speed (e.g. by changing gears optimally), the less energy the eBike drive will consume and the higher the range per battery charge will be.
- The **higher** the selected assistance level under otherwise constant conditions, the smaller the range will be.

Taking care of your eBike

Please observe the operating and storage temperatures of the eBike components. Protect the drive unit, on-board computer and battery against extreme temperatures (e.g. from intense sunlight without adequate ventilation). Extreme temperatures can cause the components (especially the battery) to become damaged.

Have your eBike system checked by an expert at least once a year (including mechanical parts, up-to-dateness of system software).

Please have your eBike serviced and repaired by an authorised bicycle dealer.

Maintenance and servicing

Maintenance and cleaning

When changing the bulbs, ensure that they are compatible with the Bosch eBike system (ask your bicycle dealer) and are suitable for the specified voltage. Bulbs must only be replaced with bulbs of the same voltage.

Do not immerse any components, including the drive unit, in water or clean them with pressurised water.

Have your eBike system checked by an expert at least once a year (including mechanical parts, up-to-dateness of system software).

Please have your eBike serviced and repaired by an authorised bicycle dealer.

After-sales service and advice on using products

If you have any questions about the eBike system and its components, contact an authorised bicycle dealer.

For contact details of authorised bike dealerships, please visit www.bosch-ebike.com

Disposal



The drive unit, on-board computer incl. operating unit, battery, speed sensor, accessories and packaging should be disposed of in an environmentally correct manner.

Do not dispose of eBikes and their components with household waste.



In accordance with Directive 2012/19/EU and Directive 2006/66/EC respectively, electronic devices that are no longer usable and defective/drained batteries must be collected separately and recycled in an environmentally friendly manner.

Please return Bosch eBike components that are no longer usable to an authorised bicycle dealer.

Subject to change without notice.

